



BOLETÍN BIMESTRAL



RED CONSUMO
SEGURO Y SALUD



OEA | OAS



JUNE - JULY 2023

On Thursday, July 27th, the "II Expanded Meeting of the Management Committee" took place, with the participation of representatives from Member States and authorities who are not yet part of the Network.

During the meeting, Argentina, the current president, introduced the Network and the importance of SIAR. Likewise, the coordinators of the current working groups presented their objectives for this year, the activities carried out, and the future projections.

Finally, El Salvador, the incoming president, provided information about the organization of the Plenary, which will take place from November 2nd to 4th in the Dominican Republic.

For more information: <https://www.instagram.com/p/CvNtyi6PDz-/?igshid=MTc4MmM1YmI2Ng==>



Deadlines:

- August 10th: Contributions to the document "Recommendations for Influencers on Product Safety," prepared by the Consumer Protection in Digital Environments Working Group.
- August 18th: Questionnaire from Working Group 6: Report on measures taken to protect consumer health and safety 2021-2022. Send responses to the Technical Secretariat or the Presidency's [email "\(internacional.dndc@produccion.gob.ar\)".](mailto:internacional.dndc@produccion.gob.ar)

Events:

- August 24th: Webinar on Strategic Alliances.
- November 2nd to 4th: 10th Plenary Meeting of the Network for Safe and Healthy Consumption.



BRASIL



Inmetro warns: Bucky Balls, Neo Balls, Neocubes sold as toys are a danger to children

After identifying reports of serious accidents with children circulating on social networks, Inmetro decided to produce an important alert for parents and guardians about the dangers of Bucky Balls, Neo Balls, Neocubes, products that are mistakenly sold on e-commerce as toys and are not regulated. Children may swallow or inhale the components, which are small and have a high magnetic force.



2023 Recalls - First Semester - Brazil

National Consumer Secretariat (SENACON/MINISTRY OF JUSTICE AND PUBLIC SECURITY/BRAZIL) has received and monitored 73 Recalls (Recall Campaigns) since January 2023 involving different product classifications and different sectors.

Investigations - First Semester - 2023

The National Consumer Secretariat (SENACON/MINISTRY OF JUSTICE AND PUBLIC SECURITY/BRAZIL) received and monitors 63 inquiries sent voluntarily by companies with the aim of verifying the possible need for a Recall in light of the Consumer Protection Code and MJSP Ordinance No. 618/2019.



COSTA RICA



MEIC informs consumers about the voluntary retirement program for some models of DWS780 miter saws: UPC 88591123160 with date codes from 2019 04 to 2022 04, branded Dewalt.

Stanley Black & Decker, Inc. reports 60 units imported into the country with date codes from 2019 04 to 2022 04, branded Dewalt, which may pose a risk of harm to third parties. A safety issue was identified with the rear guard, which exposes a risk of injury to the person using it.



MEIC informs consumers about the voluntary retirement program for TrueAlert ES addressable notification devices branded SIMPLEX for commercial buildings.

Tyco Fire Products, LP reports 573 units sold in the country of TrueAlert ES addressable notification devices branded SIMPLEX, models Xenon and LED, manufactured from January 19, 2021. Devices manufactured before January 19, 2021, or after August 18, 2022, are excluded from the voluntary recall, as well as all addressable notification devices with speaker-only configuration. The affected devices may fail to emit a visual and/or audible alarm after a regular operating period of 11 months or more. Some, but not all, affected notification devices with speakers may then emit a sharp, continuous, and unpleasant noise.



CHILE



Stoves are the product that caused the highest number of accidents for girls and boys between 2021 and 2022.

One of the main conclusions of the "Accident Statistics Report Associated with Consumer Products" is that during the years 2021 and 2022, 16,820 cases of accidents were reported, the majority of them related to burns. The study was conducted by SERNAC and had the collaboration of COANIQUEM, Dr. Luis Calvo Mackenna Hospital, and Roberto del Río Hospital, who provided the data for the report.



Safety Alert: Promax Solve DSK-925 and DSK-927 Brakes on Trek Bicycles, years 2021-2023.

Sports Sparta SpA informed SERNAC about a safety alert in Trek bicycles, models Efectos 2, Verve3 Verve+3 (2021), FX2, FX3, Dual Sport 2, Dual Sport 3, Verve 3 Verve+3, FX Sport 4, 5, 6 (2022), FX2, FX3, Dual Sport+2, FX Sport 4, 5, 6, FX+2 (2023). These models have Promax Solve DSK-925 and F1 DSK-927 brakes, sold in Chile between 2021 and 2023. The defect in the brake hose attachment poses a risk to consumers, with possible severe accidents and fatal consequences due to the loss of braking capacity in the affected bicycles.





EL SALVADOR



Consumer Protection Agency warns of the risk of burns when using PowerXL machines to make stuffed waffles.

The market withdrawal is carried out by the company Empower Brands and involves the PowerXL stuffed waffle makers models ESWM02 and ESWM03. The hot waffle or filling can be expelled from the waffle maker during use or when opening it, posing a potential risk of burns. They were sold in 11 colors: black, white, red, cinnamon, gray, lavender, lemon, ocean, slate, seafoam, and sage. The company has received 44 incident reports.



Consumer Protection Agency warns about the use of wall kitchen cabinets due to the risk of impact.

American Woodmark is conducting a recall of cabinets that may detach from the wall, posing a potential risk of impact injuries. In the U.S., the company has received 90 incident reports involving 111 cabinets that either separated or partially detached from the wall, with no reported consumer injuries. The recall includes the Continental and Hampton Bay models. The cabinets were sold from February 2022 to March 2023.





EL SALVADOR



Consumer Protection Agency warns about the risks of injuries and ingestion of particles due to the use of juice extractors.

The market withdrawal is being carried out by the company Empower Brands and involves the PowerXL juice extractors, which can break during use and strike and lacerate the user or leave small particle chips in the juice, posing a risk to consumers. In the U.S., there are 261 incident reports including injuries, some with severe cuts, punctures, bruises, and ingestion of small particles; in Canada, there is 1 report without injuries.





MÉXICO



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SEGURO**

Alert 20/2023 Volvo

VOLVO CAR MÉXICO, S.A. DE C.V., has detected a potential issue in the software of the brake control module in the 2023 models of S60, C40, XC40, XC60, and XC90. There could be a loss of support brake function.

V O L V O

VOLVO CAR MÉXICO, S.A. DE C.V.

Quality Studies - Dog Kibbles

In Mexico, there is a wide variety of adult dog kibbles available in the market. The results of the analysis to which several brands were subjected are presented.



Vapers and emerging tobacco products.

Due to the fact that the use of electronic cigarettes is associated with serious health damages, health authorities have issued an alert.

**ALERTA
SANITARIA**



SALUD
SECRETARÍA DE SALUD



COFEPRIS
COMISIÓN FEDERAL PARA LA PROTECCIÓN
CONTRA RIESGOS SANITARIOS



PANAMÁ



CONSUMO
SEGURO

Removal of Bicycle Carriers for Vehicles.

The Thule Camber 2 Bike (905800) products with date codes from 14/04/22 to 23/06/22 have a potential safety issue due to a manufacturing defect in the bike arm assembly, which could cause the arm to fail and crack, resulting in a possible accident. Therefore, it was decided to voluntarily and preventively withdraw the products from the Panamanian market.





PARAGUAY



Communication from Las Tacuaras S.A. - Nutrihuevos

CONSUMER AND USER DEFENSE SECRETARIAT,
warns:

The Provider Las Tacuaras S.A. - Nutrihuevos has reported, according to the attached note, the unauthorized use of the registered trademark "Nutrihuevos."

It has been identified that an individualized commercial establishment in the district of San Juan Nepomuceno (Caazapá) has been selling products under the Nutrihuevos brand that do not belong to or have been distributed by Las Tacuaras S.A.



Communication of product withdrawal campaign initiation.

First Report Stanley Black & Decker, the product was manufactured at BLACK & DECKER INC. facilities between April 2019 and April 2022 and identified with lots 2019 04 to 2022 04.

Product Alert VICAR S.A.

Supplier VICAR S.A., distributor, and representative of Honda Motor Co., Ltd., in compliance with Article 34 of Law No. 1334/1998 and Decree No. 3039/2019 "By which the Resolution of the Common Market Group of MERCOSUR No. 04/2017, 'Procedure on Alerts and Withdrawal of Products and Services considered potentially harmful or dangerous in MERCOSUR,' is incorporated into the national legal system," has reported a Service Campaign affecting Honda vehicles models Odyssey 2018 – 2019, CR-V 2018, Accord 2018, marketed between the years 2018 and 2019, due to a possible defect in the front seat belts' latches, on the driver and/or passenger side. The involved vehicles may need to replace either the driver's side or the passenger's side or replace both sides.



UNITED STATES



CPSC Issues New Federal Mandatory Safety Standard for Adult Portable Bed Rails

CPSC recently took action to protect older adults and other vulnerable consumers from unreasonable risks of injury and death associated with entrapment by adult portable bed rails (APBRs). The full panel of CPSC's commissioners voted to adopt a mandatory safety standard for these devices. The standard establishes performance and testing requirements for all APBRs sold in the United States.

CPSC Issues New Drowning Report with Child Fatalities; Reminder for Extra Water Safety Vigilance

The annual drowning and submersion report released today by CPSC shows that fatal child drownings and nonfatal drowning injuries for children under age 15 remain high. CPSC urges families with young children and those in historically excluded communities to make water safety a priority, particularly as they spend more time in and around pools during the summer. Child drownings continue to be the leading cause of death among children ages 1 to 4 years old.



URUGUAY



Activity of the OAS Working Group on Consumer Protection.

On May 11, 2023, the International Sector of UDECO presented the final report corresponding to the working group on "Guidelines for the Protection of Consumers in Early Detection of Unsafe Consumer Products or Products Presenting Unforeseen Risks in the Post-Pandemic Context" before the OAS Committee on Juridical and Political Affairs.



Recall - Alert Campaign for Phillips brand nasal respirators.

WARNING - DEFECTIVE PRODUCT

Communication to consumers regarding the change in distance between masks and active devices.



Product: Alert Campaign for Phillips Nasal Respirators, model Wisp, manufactured in Germany, with 482 affected units from 2015 to 2022.

Defect: The mask uses magnets with a magnetic field of 400 mT force that may interfere with the operation of certain implanted devices, such as pacemakers, defibrillators, cochlear implants, etc. Currently, the instructions for use state that 50 mm must be maintained between the nasal masks and such devices.

Recall - Chevrolet automobile.

WARNING - DEFECTIVE PRODUCT

COMMUNICATION TO CONSUMERS REGARDING HIGH AND LOW-SPEED FAN FUSE AND AIR CONDITIONING FUSE FAILURE.

Product: Chevrolet Captiva Model Automobile, manufactured in China, with 505 affected units from 2019 to 2023.